



What the changes mean for your practice



Our new model for CHCP/CHPL will have two hubs and their branch sites. The opening times and the people who will work at these sites are below.

We would like to have two main sites, consisting of three practices supported by branch sites. For CHCP, the main site will be in Wilberforce Health Centre, where The Quays Medical Practice and East Park Practice will both be based. Doing this will mean that the practice will have a team of skilled clinicians from different professions looking after our patients. The main practice will be supported by one branch practice, located at Riverside Medical Practice; Kingston Medical Practice will cease to operate as a branch site. Patients registered at any of our CHCP practices will be registered with either The Quays or East Park Practice but will be able to come to Wilberforce or Riverside for appointments.

CHPL will operate one main site at Southcoates Medical Practice, supported by branch practices at Field View and Bransholme. CHPL Marfleet Lane Practice will cease to operate as a branch site. All patients will be registered under the main site at Southcoates but will be able to come to either Southcoates, Field View or Bransholme depending on their preference and appointment.



Quays/East Park - Wilberforce Health Centre

Opening times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am - 8pm	8am-8pm	8am-8pm	8am-8pm	8am-8pm	8am-5pm	Currently closed

The Quays/East Park Hub is the main site of CHCP and delivers the extended access for all sites within our group of practices.

Riverside

Opening times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am - 5.30pm	8am-5.30pm	8am-5.30pm	8am-5.30pm	8am-5.30pm	Closed	closed

The Riverside site is a branch site of CHCP and works closely with the staff at the Quays/East Park Hub site.

Southcoates Hub

Opening times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am - 6.30pm	8am-6.30pm	8am-6.30pm	8am-6.30pm	8am-6.30pm	Closed	closed

The Southcoates Hub is the main City Health Practice site.



Bransholme

Opening times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am - 6.30pm	8am- 6.30pm	8am- 6.30pm	8am- 6.30pm	8am- 6.30pm	Closed	closed

Bransholme is a branch site of City Health Practice Ltd and works closely with the staff at the Southcoates Hub.

Field View

Opening times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am - 6.30pm	8am- 6.30pm	8am- 6.30pm	8am- 6.30pm	8am- 6.30pm	Closed	closed

Field View is a branch site of City Health Practice Ltd and works closely with the Southcoates Hub.

The staff chart below shows the different types of staff working across all the sites. They are also supported by the Be Well team of Community Link Workers (social prescribers) and health and lifestyle coaches. The practices are also supported by a physiotherapist, trainee psychologist and a social inclusion officer.



Accessing our services

Our helpful Care Navigators will support you into an appointment with the right clinician to meet your needs




DOCTOR

- Assess, diagnose and treat illness



PRACTICE NURSE

- Experienced nurses who have done extra training
- Manage long-term conditions such as diabetes, epilepsy, heart failure, chronic obstructive pulmonary disease, chronic kidney disease and asthma
- Carry out cervical smears and vaccines



PHYSICIAN ASSOCIATE (PAs)

- Have a general medical education
- Work under supervision of doctors to provide medical care



ADVANCED CARE PRACTITIONER

- Experienced nurses who have completed extra education
- Assess and treat a wide range of conditions
- Prescribe medications and access support from the medical team when needed



NURSING ASSOCIATE

- Trained nurses who have a wide variety of skills
- Carry out cervical smears, Covid and flu vaccines
- Support Practice Nurses to manage less complex long-term conditions



PHARMACY TEAM

- Responsible for medication reviews
- Checks the safety and effectiveness of medication/prescribing in our practices



HEALTH CARE ASSISTANT

- Basic observations and screening
- Dress wounds and other clinical tasks



PHLEBOTOMIST

- Carry out blood tests



PAEDIATRIC ASTHMA CO-ORDINATOR

- A specially funded post (via the Primary Care Network)
- Support the management of acute asthma attacks in children and young people after discharge from hospital
- Helping with asthma support in schools



PRACTICE ADMINISTRATION MANAGERS

- Manages the practice on a day-to-day basis



SECRETARIES

- Manage referrals to other health care services such as hospitals or specialist care



SOCIAL INCLUSION OFFICER

- Helps vulnerable patients in our practices
- Works with other local organisations as well as CHCP services

www.chcppractice.nhs.uk | www.cityhealthpractice.nhs.uk

